



#T.E.A.C.H.

Training Educators and Creating Hope

STATEMENT ON COVID-19

Dear #TEACH Residents and Staff:

Together, we are facing a truly unprecedented situation. The global coronavirus pandemic is affecting all of our families, our businesses, our communities, and our way of life. During this time, I wanted to reach out and update you on how we're approaching the situation at #TEACH.

First and foremost, our hearts go out to anyone who's been impacted by the virus, either directly or indirectly. Our thoughts are especially with those who are sick, to whom we extend our heartfelt wishes for a full and complete recovery. And we're truly inspired by the selfless healthcare workers around the world who are on the front lines working tirelessly to care for people in need.

Second, at #TEACH, we're focused on the health and safety of our employees, families, enrolled students and communities.

Because our programs are offered online, the vast majority of our employees currently and will continue to work remotely. We do have teacher coaches that perform onsite visits at our schools. However, we have from our inception had the ability to engage students remotely and will use that as our primary method of communication for the foreseeable future. Until such time that our schools are re-opened, and we have received guidance from the CDC as well as local, state and national governments, we will continue to work remotely in all respects. Again, with the vast majority of our employees typically working remotely, this shift has been relatively smooth, and we continue to deliver the highest levels of performance, availability, and security. In addition to having our staff work with students through digital channels, we are also postponing our in-person events while turning others into virtual events.

Third, even as we deal with this pandemic, our team at #TEACH remains laser-focused on your success. While all our businesses are in uncharted territory, #TEACH was built to handle moments like this, and our relentless commitment to your success is stronger than ever. To this end, we know that many of our enrolled students will take this time to complete a significant amount of coursework. We are prepared for this and will get your assignments back to you as quickly as we can.

We have amazing staff at #TEACH that are here for you. This moment reminds us that we're all connected like never before. We're called upon to be our best selves, with patience, understanding and compassion. On behalf of all of us at #TEACH, we're committed to being your partner and persevering together in all the days and years ahead.

As we go forward, we'll be sure to keep you updated, and know that we always value your questions, ideas and feedback. Please feel free to contact us if you need further assistance during this time.

Sincerely,

Jessie E. Kilgore, Jr., Ph.D.
CEO
#TEACH, LLC